



Laurieton Lakeside
AGED CARE RESIDENCE

WHY CHOOSE US?

At Laurieton Lakeside we believe that when you are considering an aged care home, there are some essential questions that you need answered. These include:

- 1 What is the home's Direct Care Staff Ratio?
- 2 How comprehensive is the lifestyles program?
- 3 What does holistic care mean to the home?
- 4 What are the advantages of a family run home like Laurieton?
- 5 Is the home currently accredited?

In the following sections, you will find the answers to each of these important questions.

DIRECT CARE STAFF RATIO

**Laurieton Lakeside's Direct Care Staff Ratio is 3.5 hours per resident per day.
The national average is 3.15 hours per resident per day.**

Why is it important to understand Direct Care Staff Ratios?

Simple. You want to know that the home has a high level of available staff ready to do a quality and comprehensive job for you or your loved one. Direct Care Staff Ratios are a great way to measure how one home compares to another.

We also strongly suggest that you ask homes whether they have a Registered Nurse onsite 24 hours every day. Registered nurses play a pivotal role in a several key areas related to care. These areas include medication management, advanced behavioural management, wound care and emergency responses.

**Take confidence in knowing that Laurieton Lakeside has
Registered Nurses onsite every hour of every day!**





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LIFESTYLES & ACTIVITIES MAKE ALL THE DIFFERENCE

Each weekday begins with Laurieton Lakeside's lifestyle team members visiting every resident in the home. This ritual ensures that our team sees firsthand how residents are feeling and whether there is any additional support we can provide throughout the day.

Laurieton Lakeside's diverse lifestyles program offers residents the opportunity to participate in activities such as: nature walks, community outings, choir, arts and crafts, poetry, tai chi, physiotherapy, table tennis, men's and women's clubs, beauty sessions, bible study, gardening and pet therapy to name a few.

The importance that residents place on staying connected to their local communities even when living in an aged care home is not overlooked. This understanding has helped Laurieton's programs develop into a holistic model that meets the needs of every resident.

Our monthly newsletter is a great way to find out what's on at Laurieton Lakeside, download our latest version by visiting:

<https://www.laurietonlakeside.com.au/lifestyles/newsletters>



HOLISTIC CARE



Holistic healthcare is complete care that considers the physical, emotional, social, economic, and spiritual needs of the person.

At Laurieton Lakeside, we believe that holistic care can not be achieved through nursing care alone. So, what else needs to be considered?

A key focus needs to also be placed on:

- A comprehensive lifestyles program that encourages residents to continue living a healthy and happy life.
- The availability of services for residents to utilise at their discretion.
- Common spaces that promote unity and a community feel amongst residents and relatives.
- A care management team that delivers on what they promise.
- Delicious food!

Take comfort in knowing that meals are cooked fresh onsite every day under the guidance of our experienced kitchen team. Our dedicated master cooks take great pride in providing nutritious and tasty meals that residents look forward to every day.



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FAMILY FIRST AT LAURIETON LAKESIDE

Laurieton is owned and operated by Halenvy Pty Ltd and was built in 1993.

Halenvy is a family run business with one simple philosophy.

“Provide all the tools, equipment, facilities and education necessary for staff to deliver the highest level of aged care service and create a caring and compassionate environment that residents are proud to call home.”

The key advantage of the family run Laurieton Lakeside is that decisions are made promptly.

When the home's onsite management team need an answer, there is no red tape to navigate, decisions are made in minutes. Importantly, this means that staff can immediately get on with the job of providing high-level quality care and service to residents.

Laurieton is built around family interaction and has strong emphasis on intergenerational connection.



ACCREDITATION AT LAURIETON LAKESIDE

CURRENT Accreditation: 3 years **NEXT Reaccreditation Due: March 2020**

What is Aged Care Accreditation?

Accreditation is an internationally recognised evaluation process used in many countries to assess the quality of care and services provided in residential aged care.

Contemporary accreditation programs have both compliance and quality elements that work in a complementary way to promote quality and safety. Accreditation programs focus on continuous quality improvement strategies. They usually consist of a process that involves a review or assessment of

performance against predetermined standards by an external independent body and monitoring of ongoing performance against the standards by the accreditation body.

In Australia, residential aged care services are required to be accredited to receive Australian Government subsidies. Accreditation involves periodic full audits to assess compliance with the Quality Standards.

Contact Laurieton Lakeside Aged Care Residence Admissions Team

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